

Performance Charter April-June 14

Month	Total Trips	Trips lost (Weather)	Trips lost (Mechanical)	Trips lost (Maintenance)	Reliability
April 2014(Canna)	188	8	0	0	100%
April 2014 (R.E.)	198	0	0	1	99.5%
For both boats					99.7%
Breakdown of figures: Canna: $188/188*100=100\%$ R. Express: $198-1/198*100=99.5\%$					
May 2014 (Canna)	248	0	0	0	100%
May 2014 (R.E.)	224 + 8	0	0	0	100%
For both boats					100%
Breakdown of figures: Canna: $248/248*100=100\%$ R. Express: $224/224*100=100\%$					
June 2014 (Canna)	240	0	0	0	100%
June 2014 (R.E.)	342 + 6	0	0	0	100%
For both boats					100%
Breakdown of figures: Canna: $240/240*100=100\%$ R. Express: $342/342*100=100\%$					

Service punctuality – 130mins

Complaints – when were they dealt with? No Complaints