

Month	Total Trips	Trips lost (Weather)	Trips lost (Mechanical)	Trips lost (Maintenance)	Reliability
July 2014(Canna)	248	0	2	0	99.19%
July 2014 (R.E.)	356	0	99	0	72.19%
For both boats					83.23%
Breakdown of figures: Canna: $248-2/248*100=99.19\%$ R. Express: $356-99/356*100=72.19\%$					
Aug 2014 (Canna)	248	14	0	3	98.79%
Aug 2014 (R.E.)	352 + 2	14	0	0	100%
For both boats					99.5%
Breakdown of figures: Canna: $248-3/248*100=100\%$ R. Express: $352/352*100=100\%$					
Sept 2014 (Canna)	176	0	0	0	100%
Sept 2014 (R.E.)	192	0	0	0	100%
For both boats					100%
Breakdown of figures: Canna: $176/176*100=100\%$ R.Express: $192/192*100=100\%$					

Service punctuality – 130mins

Complaints – when were they dealt with? No Complaints